

Electronic Visit Verification Project Stakeholder Update

December 10, 2019

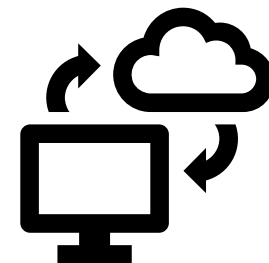
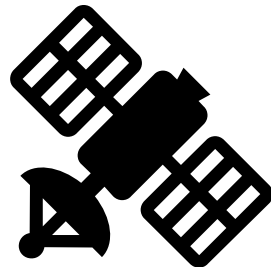
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- **EVV Refresher**
- **Implementation Update**
- **Good Faith Effort**
- **Stakeholder Workgroup Updates**
- **Parking Lot**
- **Next Steps**



- A system that captures information about a visit to a participant's home
- There are many types of EVV systems available:
 - Telephony (Interactive voice response)
 - GPS-enabled
 - Smart phone-based applications





- **The Electronic Visit Verification (EVV) mandate is in the 21st Century CURES Act**
- **Section 12006 requires states to implement an EVV system:**
 - **For Personal Care Services (PCS) by January 1, 2020**
 - **For Home Health Services by January 1, 2023**
- **Fiscal penalties will be imposed on the state for non-compliance***

**States have an opportunity to request a waiver of the penalty for the first year of implementation.*



Project Phase II – Determine and Implement Idaho's EVV Model

Winter 2019/2020

- Work with stakeholders to plan implementation of chosen EVV model.
- Begin working on changes to Idaho Administrative Code (IDAPA).
- Initiate requirements gathering for state aggregator.



Spring/Summer 2020

- Initiate EVV launch – state aggregator and provider adoption of EVV compliant systems.
- Complete training for relevant stakeholder groups.
- Temporary rules go live July 1, 2020.



➤ Idaho has selected an Open Model

Open Model

- Providers can use any EVV software they choose that meets the minimum requirements and is compatible with the state's aggregator.
- The state must identify how to aggregate and use data from those systems.

- The Open Model has been approved by Medicaid Administration with controls in place to ensure compatibility with the state's aggregator
 - Example: Provision requiring successful data transmission to aggregator to be considered compliant
- These criteria will be proposed as part of the Rules Workgroup



- **Idaho will use Sandata as the state's aggregator, pending legislative budget approval**
 - Sandata is DXC Technology's aggregator solution
 - EVV is within the scope of DHW's existing contract with DXC Technology, meaning no Request for Proposal is required
- **The EVV budget requests are moving forward to the Governor's Office for consideration**



- **What is the Good Faith Effort (GFE)?**
 - **State's request to CMS to defer the FMAP penalty for Personal Care Services until January 1, 2021**
- **The Project Team submitted this request on September 5, 2019**
- **CMS approved Idaho's GFE request November 5, 2019**
- **A copy of the GFE is located on the EVV Project Website**





- Two of the three workgroups have been initiated



Reminders:

- PAA providers will have an opportunity to participate in a separate workgroup to review Service Plan and Progress Note rules and the impact of EVV on those rules at a later date
- Products from the stakeholder workgroups will be presented to this larger stakeholder group for comment



- Kick-off meeting was October 16th. The group meets bi-weekly on Thursdays
- There are a total of 10 community representatives
 - The group includes Personal Assistance Agencies, Home Health Agencies, participants, Center for Independent Living, and advocacy entities
- Current Pending Items:
 - Establishing minimum EVV criteria



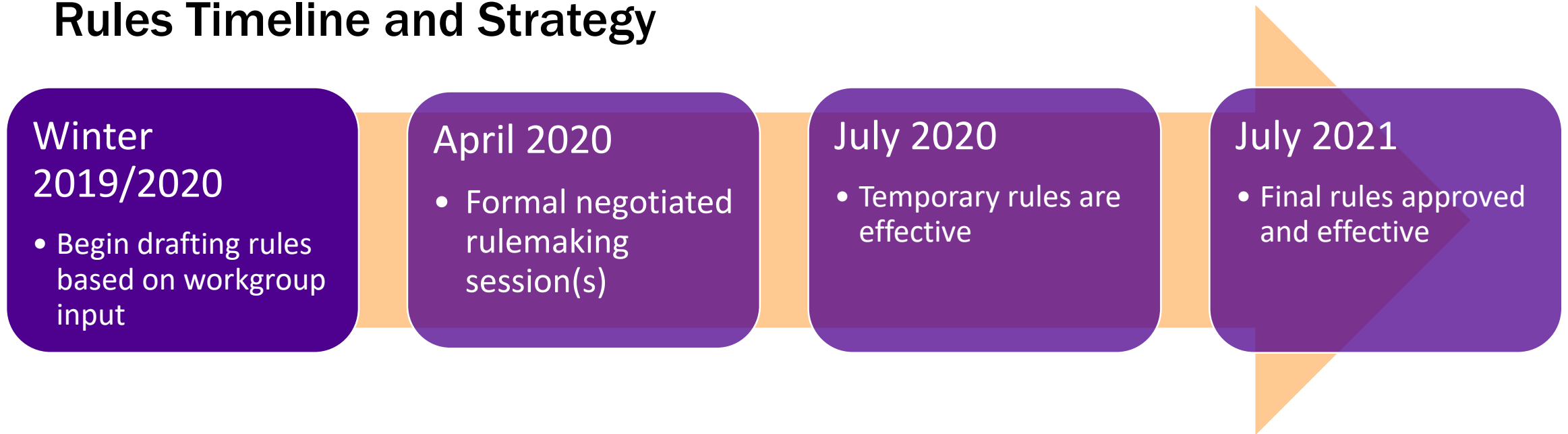
- Kick-off meeting was December 5th
- There are a total of 5 community representatives so far
 - The group includes Personal Assistance Agencies and Home Health Agencies

Priority Tasks:

- Defining phases for implementation and milestones
- Establishing an implementation timeline with target dates
- Creating a best practice guidance document for providers and participants



Rules Timeline and Strategy



➤ By writing in an implementation time frame, we can provide a phase-in period for providers and Medicaid to implement. Example: IDAPA 16.03.10.318.03:

03. Quality Assurance. The Department will begin enforcement of quality assurance compliance with Sections 311 through 314 of these rules on January 1, 2017. (7-1-16)



- The Project Team is soliciting participation on each of the workgroups by individuals accessing EVV-applicable services to ensure that all aspects of the user perspective are captured
- We may have additional opportunities for participant engagement as the project develops



- All recommendations will be considered and reviewed by the project team and Medicaid Administration for final approval
- Work deliverables will be made available to all EVV stakeholders for further comment before adopting in final
 - Posted on the EVV web page
 - Distributed via email blast
 - Reviewed during stakeholder updates



- The Project Team has developed an issue “Parking Lot”
- What is included in the Parking Lot?
 - Questions pending response
 - Questions or policy considerations dependent upon other milestone decisions
 - Topics out of scope of the EVV Project
- Some of the items in the Parking Lot may not be actionable by the EVV Project Team



- **Distribute workgroup deliverables for review and comment**
- **Initiate Rules Workgroup**
- **Internal work:**
 - **Engaging with our systems team**
 - **Engaging with DXC Technology**
- **Next stakeholder update: February**



**WHAT'S
NEXT?**

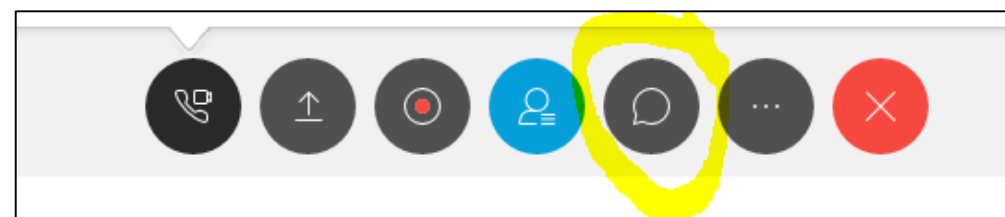


Stay Up-To-Date!

- Visit <http://EVV.dhw.Idaho.gov> for more information about the project and upcoming activities
- Email the project team at EVV@dhw.Idaho.gov



Ask a question using the “chat” feature in the WebEx Application.



You can also ask your question by pressing *6 to un-mute your phone.

